

Vermont Health Care Associations

Bi-State Primary Care Association

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Bi-State Primary Care Association is a private, not-for-profit member organization whose mission is to foster the delivery of primary and preventative medical and dental health care services to medically underserved persons in the states of Vermont and New Hampshire. Bi-State members include community health centers, rural health clinics, clinics for the uninsured, rural hospitals, primary care practices, area health education centers, health care for the homeless organizations, family planning agencies, and others who share the goal of increasing access and eliminating health disparities.

Office of Nursing Workforce, Research, Planning and Development

Mary Val Palumbo
Director
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College of Nursing and Health Sciences, UVM
106 Carrigan Drive
Burlington, VT 05655
Website: www.choosenursingvermont.org

The Office of Nursing Workforce Research, Planning and Development was established in December 2001 by a grant from the State of Vermont, Agency of Human Services. The purpose of this initiative is to implement the recommendations of the Blue Ribbon Nursing Commission in response to the Vermont nursing shortage. Activities of the office include the following: Design, conduct and report the findings of the nature of the nursing workforce in VT; Communicate and collaborate with the State College System, Agency of Human Services, UVM, AHEC and health care providers regarding the Vermont nursing workforce; Secure grant funding for the long-term viability of the Office; Coordinate with other statewide initiatives such as the Freeman Nurse Scholars Program and student loan repayment.

Vermont Assembly of Home Health Agencies

Peter Cobb
Executive Director
P: 802-229-0579
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10 Main Street
Montpelier, VT 05602
Toll Free: 1-800-713-0893 (in-state)
Website: www.vnavt.com

The Vermont Assembly of Home Health Agencies, Inc. is a voluntary, not-for-profit trade association which represents the Medicare-certified home care and Visiting Nurse Associations in Vermont and at the national level. VAHHA is the voice for home care in Vermont.

Vermont Association of Hospitals & Health Systems

Marie Beatrice Grause (Bea)
President and Chief Executive Officer
P: 802-223-3461
E-mail: bea@vahhs.org

148 Main Street
Montpelier, VT 05602

Website: www.vahhs.org

Mike Del Trecco, Vice President of Finance
Jill Olson, Vice President of Policy and Operations
Lucie Garand, Director, State Legislative Affairs and Emergency Preparedness

Vermont Association of Hospitals and Health Systems (VAHHS) is a 501(c) 6 organization devoted to improving the health status of communities throughout Vermont. The Association supports the missions of all Vermont hospitals and health systems and strives to be a leader for positive change in Vermont's health care system. Toward that end, Association members continue to work on a broad health care reform agenda. The top 2007-8 issues for Association members include: continuing to explore ways to contain hospital and system costs; improving quality and patient safety; aligning regulations, legislation and other policy changes with our vision, principles and health proposal; reducing and eventually eliminating the Medicare and Medicaid cost-shift; and improving accountability of and collaboration with legislators and other policy makers.

VAHHS works with the Legislature in Montpelier and the United States Congress in Washington, D.C. The Association also works in partnership with dozens of Vermont health care organizations, such as the Vermont Ethics Network and the Vermont Program for Quality Health Care, Inc.

Governance at VAHHS consists of a Board of Trustees comprised of the hospital CEOs from all the member institutions as well as four hospital and health system trustees and the President of VAHHS. The Association has a staff of ten.

Vermont Coalition of Clinics for the Uninsured

Sonja Olson
Coordinator
P: 802-388-2753
E-mail: vccu@comcast.net

P.O. Box 1015
Middlebury, VT 05753

Website: www.vccu.net

The Vermont Coalition of Clinics for the Uninsured (VCCU) is an association of nine free medical clinics and one free dental clinic serving the needs of the more than 40,000 Vermonters without medical and dental insurance and without the means to pay.

The clinics, governed by community-based boards of directors, are located throughout the state and are supported by the tremendous work of volunteers plus community hospitals, local fund-raising and an annual grant from the State of Vermont. Each of the clinics offers free primary health care and referral services to low income uninsured or underinsured Vermonters.

Vermont Council of Developmental and Mental Health Services

Julie Tessler
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137 Elm Street, Suite #1
Montpelier, VT 05602-2855
Website: www.vtcouncil.org

The Vermont Council of Community Mental Health Services promotes a statewide, nonprofit system of developmental and behavioral healthcare for people with developmental disabilities; serious and persistent mental illness; substance abuse; and children experiencing severe emotional disturbance, as well as their families. The Council, through its fifteen member agencies, works toward ensuring access to a high-quality continuum of health care and support services in every community throughout the state. The Council also strives to improve the health and safety of our communities through socially responsible alliances and partnerships, information sharing, education and advocacy at the national, state, and local levels.

The structure and function of the Council member agencies are varied. However each agency is designated by the VT Department of Developmental and Mental Health Services to provide a specific range of service in their region. Together they form a complete continuum of services across the state. There are ten Community Mental Health Centers, of which nine also provide developmental services. There are five agencies specializing in developmental services and one specializing in child and family mental health care.

One of the key challenges is access to enough resources to provide quality outcomes for consumers. The majority of funding for developmental and mental health services comes from state and federal sources. Therefore, the Council works closely with state government to maximize resources and the cost effectiveness of services. Service quality is hurt by staff turnover rates that currently averages 27% per year. This is a result of the large pay differential between our workers and those employed by state government, schools, and the private sector.

Vermont Ethics Network

John Campbell
Executive Director
P: 802-828-2909
E-mail: vtethicsnetwork@silicondairy.net

64 Main Street, Room 25
Montpelier, VT 05620-2951
Website: www.vtethicsnetwork.org

Vermont Ethics Network (VEN) is an educational non-profit organization. Its mission is to promote awareness and understanding of ethical issues in health and health care. VEN publishes and distributes the booklet *Taking Steps to Plan for Critical Health Care Decisions* which contains Vermont's legal advance directive forms. VEN plans and conducts workshops on a variety of subjects dealing with ethical choice in end of life care as well as topics as diverse as health care privacy, genetic testing and technology and doctor/patient communication. Most recently, VEN published a booklet for caregivers called *When You Make Medical Decisions for Someone Else*. VEN is not an advocacy organization, but rather one that exists to promote greater dialogue about health care issues that involve choices at all levels.

Vermont Health Care Association

Mary Shriver
Executive Director
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617 Comstock Road
Berlin, VT 05602

The Vermont Health Care Association represents the residential portion of the long term continuum: residential care and nursing homes. The 44 nursing homes and 125 residential care homes in Vermont are a diverse body, ranging from three residents to 185 patients. The common commitment linking providers together? Quality care, which is what the Vermont Health Care Association is all about.

VHCA member facilities strive to promote affordable, available, accessible care; to assure privacy, rights, dignity, comfort, and well-being of patients; to extend professional opportunities for caregivers to become further educated and regarded; to foster a spirit of cooperation and excellence across the long term care continuum and to elevate the public's perception and regard for aging and caring for the aged.

Vermont Medical Society

Paul Harrington
Executive Vice President
P: 802-223-7898
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134 Main Street – Box 1457
Montpelier, VT 05601

Website: www.vtmd.org

Madeline Mongan, Vice President for Policy mmongan@vtmd.org

The first Medical Society of Vermont was founded over 200 years ago by the General Assembly of the Republic of Vermont in October 1784. Today, the Vermont Medical Society represents about 2,000 physicians, residents, and medical students who reside and practice medicine across the state. The Society's purpose is to serve the public by facilitating and enhancing physicians' individual and collective commitments, capabilities, and efforts to improve the quality of life for the people of Vermont through the provision of accessible and appropriate health services. The Society provides a means to ensure that physician leadership is available to assist and cooperate with public and private organizations and agencies which are concerned with or impact on the delivery of medical care to our citizens.

Vermont Program for Quality in Health Care

Helen Riehle
Executive Director
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E-mail: riehle@vpqhc.org

132 Main Street - P.O. Box 1356
Montpelier, VT 05601-1356

Website: www.vpqhc.org

The Vermont Program for Quality in Health Care, Inc. (VPQHC) is a private, not-for-profit corporation committed to improving the quality and efficiency of Vermont's health care system.

VPQHC was incorporated in 1998 and assists health care practitioners and organizations in analyzing and improving their work through the collection, analysis, and distribution of data through the provision of education and technical assistance. Our goal is to serve as an unbiased, common resource for all Vermonters providing information and expertise

to those who want to measure and improve health care quality. We publish an annual report on health care quality and utilization in Vermont.

Vermont Psychological Association

Rosanna Czermak
Executive Director
P: 802-229-5447
E-mail: vpaed@comcast.net

100 State St., Ste. 330 / PO Box 1017
Montpelier, Vermont 05601-1017

Website: vermontpsych.org

The Vermont Psychological Association is the professional organization of psychologists in Vermont. VPA includes more than 250 members whose professional activities encompass direct services in domains such as psychotherapy, educational psychology, community mental health programs, adolescence and aging, and teaching and research. VPA is a diversified group for persons with the common commitment to serve others and in so doing, enhance the well-being of all persons

Vermont State Dental Society

Peter F. Taylor
Executive Director
P: 802-864-0115
E-mail: ptaylorvt@aol.com

100 Dorset Street, Suite 18
S. Burlington, VT 05403
Toll Free: 1-800-640-0116
Website: www.vsds.org

The Vermont State Dental Society is a professional association of Vermont dentists. 330 of Vermont's 354 practicing dentists are members of the Society, which was founded in 1877.

The dental society strives to improve the oral health and general health of all Vermont residents. The society sponsors continuing education courses, provides practice management information and assistance and has a government relations council. The dental society is closely involved with the state's efforts to improve dental health services in Vermont. In the last several years, the society has been recognized for its significant efforts to establish a smoking cessation and prevention training program for Vermont dental practices and for its leadership in the development of best management practices for dental office waste disposal.

The Vermont State Nurses' Association, Inc.

Margaret Sharpe
Executive Director
P: 802-651-8886
E-mail: vt nurse@prodigy.net

100 Dorset Street, Suite #13
S. Burlington, VT 05403-6241

Founded in 1914, the Vermont State Nurses' Association, Inc. is the professional organization for registered nurses in the state of Vermont. Its purposes are: to work for the improvement of health standards and the availability of health care services for all people to foster high standards of nursing, to stimulate and promote professional development and advance the economic and general welfare of nurses, and to serve Vermont as a constituent member of the American Nurses Association (ANA).

Alzheimer's Association

P.O. Box 1139
Montpelier, VT 05602
Phone: 802-229-1022

American Cancer Society

150 Kennedy Drive
Burlington, VT 05403

American Diabetes Association

77 Hegeman Avenue
Colchester, VT 05446
Phone: 802-654-7716

American Heart Association

P.O. Box 485
Williston, VT 05495
Phone: 802-878-7700

American Lung Association of VT

30 Farrell Street
S. Burlington, VT 05403
Phone: 802-863-6817

American Parkinson Disease Association

Vermont Chapter, FAHC-UHC Campus,
Department of Neurology
1 South Prospect St.
Burlington, VT 05401
Phone: 802-847-3366

American Red Cross

32 North Prospect Street
Burlington, VT 05401
Phone: 802-658-6400

Arthritis Foundation

257 S. Union
Burlington, VT 05401
Phone: 802-864-4988

Asperger's Association of New England

182 Main St
Watertown, MA 02475
Phone: 617-393-3824

Association of Student Assistance Programs of VT

PO Box 85
Waterbury, VT 05676
Phone: 802-456-1100

Chronic Conditions Information Network of VT & NH

PO Box 3
Cavendish VT 05142
Phone: 802-226-7807

Epilepsy Foundation of VT

56 1/2 Merchants Row
Rutland, VT 05701
Phone: 802-775-1686

Friends of Recovery-VT

PO BOX 1202
Montpelier, VT 05601
Phone: 802-229-6103

Green Mountain Prevention Projects

1233 Shelburne Road, Suite E-6
South Burlington VT 05403
phone: 802-863-8451

Muscular Dystrophy Assoc. of VT/NY

6 Executive Park Dr., PO Box 3607
Albany, NY 12203
Phone: 802-862-6424

**Natl. Assoc. for the Mentally Ill
(NAMI)Vermont**

132 S Main St
Waterbury, VT 05676
Phone: 802-244-1396

Natl. Federation of the Blind of Vermont

P.O. Box 1354
Montpelier, Vermont 05601
Phone: 802-279-5136

**National Multiple Sclerosis Foundation
VT**

100 Dorset Street, Ste. #12
S. Burlington, VT 05403
Phone: 800-344-4867 or 800-227-2345

New England Clinicians Forum

90 Brainard Road, Suite 101
Hartford, CT 06114
Phone: 860-727-0004

**New England Coalition for Health
Promotion and Disease Prevention**

One Meeting St
Providence, RI 02903
Phone: 401-351-5130

**Northeast Health Care Quality
Foundation**

15 Old Rollinsford Rd, Suite 302
Dover, New Hampshire 03820-2830
Phone: 603-749-1641

**Northern New England Assoc. of Homes
& Services for the Aging**

8 Glenwood Road
Hampton Falls, New Hampshire 03844
Phone: 603 926-7596

Project Cork

PO Box 22,
Norwich VT, 05055

Therapy Dogs of VT

1084 Beebe Lane
Williston, VT 05495

Vermont Academy of Family Physicians

Box 436
Shaftsbury, VT. 05262
Phone: 802-447-7744

Vermont Ambulance Association

275 Stratton Road
Rutland, Vermont 05701

**Vermont Association for the Blind &
Visually Disabled**

10 Main Street
Montpelier, VT 05602
Phone: 802-828-5997

Vermont Association for Mental Health

PO Box 165
Montpelier, VT 05601
Phone: 802-223-6263

**VT Association for Persons in Supported
Employment**

101 Cherry Street, Ste. 450
University of Vermont
Burlington, VT 05401
802-656-1345

VT Assoc. for Retarded Citizens

187 St. Paul Street
Burlington, VT 05401
Phone: 802-658-2221

Vermont CARES

361 Pearl Street
Burlington, VT 05401
802-863-2437

Vermont Citizens Campaign for Health

P.O. Box 1481
Brattleboro, VT 05302
Phone: 802-251-0915

Vermont Dental Hygienists' Association

PO Box 1482
Williston VT, 05495-1482

Vermont Health Care for All

PO Box 1467
Montpelier, VT 05601

**Vermont Mental Health Counselors
Association**

PO Box 62
Shelburne, VT 05482
Phone: 802-985-8286

VT Public Health Association

PO Box 1050
Montpelier, VT 05602

VT/NH Society Respiratory Care

PMB 128, 10 Benning St
West Lebanon, NH 03784

Vermont Nurse Practitioner Association

5B Elm Circle
Jericho, VT 05465

Phone Numbers of Interest

Access for the Elderly (Senior Help Line).....	1-800-642-5119
Attorney General's (Consumer Assistance)	1-800-649-2424
Division of Licensing & Protection	1-800-564-1612
(Adult Protective Services)	
Governor's Action Line.....	1-800-649-6825
Medicaid	1-800-987-2839
Medicare A (Anthem).....	1-800-522-8323
Medicare B (National Herritage Ins. Co).....	1-800-447-1142
Medicare Information Line	1-800-MEDICARE (633-4273)
Mental Health Emergency Service	1-800-622-4235
Prevent Child Abuse Vermont.....	1-800-CHILDREN (244-5373)
Office of Health Care Ombudsman	1-800-917-7787
Social Security & Supplemental Security.....	1-800-772-1213
VAHHA Ombudsman	1-800-713-0893
VT AIDS Hotline.....	1-800-882-AIDS (2437)
VT Association for the Blind & Visually	1-800-639-5861
Impaired (Voice and TTY)	
VT Center for Independent Living	1-800-639-1522
VT Department of Aging & Independent Living	1-800-564-1612
VT Health Access Program (VHAP).....	1-800-250-8427
VT Legal Aid Assistance	1-800-769-9164
VT STD Hotline.....	1-800-244-7639

Key Phone Numbers in Vermont State Government

Agency of Administration.....	802-828-3322
Agency of Commerce & Community	800-622-4553
Development	802-828-3211
Agency of Human Services	802-241-2220
Agency of Natural Resources	802-241-3600
Agency of Transportation	802-828-2657
Attorney General.....	802-828-3171
Governor's Hotline (Information & Referral).....	800-649-6825
Governor's Office.....	802-828-3333
Legislative Council	802-828-2231
Legislative Joint Fiscal Committee Office	802-828-2295
Lt. Governor's Office	802-828-2226
Secretary of State	802-828-2363
Sergeant of Arms	800-322-5616
The State of Vermont Website is:	www.vermont.gov .